

# **Travel Tips with Mobile Devices**

**SCV Computer Club**

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Do you use a public charging station to charge your phone?  
You are exposing it to being hacked.

# Public Charging Stations

- Once a port is compromised, a hacker can view and steal your emails, text messages, photos, and contacts.
- It's called juice jacking
- Malware might be installed on to your device
- USB port doubles as a data connection

# Public Charging Stations

- Despite the obvious risks of using public charging stations
- People use them all the time
- Even at world-class security conferences
- 2016 RSA conference in San Francisco
- A company ran an informal experiment to see how many people would use the public charging stations
- About 80% of the attendees did
- Without asking about the security

# 5 Ways to Protect Your Phone and Its Data

- Never use a public charging station.
- If you feel you have to, don't unlock your phone's password or other security features such as two-factor authentication.
- The safest approach is to plug your phone into a charging station or computer you trust, using your own USB cable.
- Invest in a portable USB battery pack.
- To communicate, only use encrypted apps such as WhatsApp and iMessage.

# 5 Ways to Protect Your Phone and Its Data

- Use antivirus software which will enable your phone and other devices to detect and prevent malware.
- Keep your mobile operating system up-to-date so you will always have the latest bug fixes.

# **What is your phone telling your rental car?**

<https://www.consumer.ftc.gov/blog/what-your-phone-telling-your-rental-car>

# We're on Vacation!

- Just landed and have rented a connected car
  - Navigation
  - Hands-free calls and texts
  - Streaming music
  - Web browsing
- Infotainment System
  - May store personal information
  - Keep locations entered into the GPS
  - Or relatives addresses you visited



# We're on Vacation!

- Plug in your phone
  - May keep your mobile phone number
  - Call and message logs
  - Contacts and text messages
- Delete the data before you return the car
  - Other people may view it
  - Future renters
  - Rental care employees
  - Even hackers

# Protect Your Personal Information

- Don't connect your phone to the infotainment system just for charging
- Use a cigarette lighter adapter to charge devices
- Not the USB port
- USB connect may transfer data automatically

# Protect Your Personal Information

- Check your Permissions
  - Infotainment screen may let you specify which types of information you want the system to access
  - Grant access only to the information you think is necessary
    - Only playing music?
    - Don't OK access to your contacts
    - Smell the roses!

# Protect Your Personal Information

- Delete data from infotainment system before returning car
  - Infotainment settings menu
  - Find list of devices that have been pair with the system
  - Locate your device and follow prompts to delete it
- When you pick up your car – ask how to do this
- Buying a new car....
- Making copies a local office store....

# **Around the Santa Clarita Valley**

# DMV Now Kiosks in Grocery Stores



# DMV Now Kiosks in Grocery Stores

- Freestanding self-service terminal that uses touch screen technology to guide you through the registration renewal process
- Complete your registration renewal or file for planned non-operation (PNO) status without waiting in line

# DMV Now Kiosks in Grocery Stores

## What can be renewed using DMV Now?

- Autos
- Pickups
- Motorcycles
- Coach and Park model trailers
- Commercial vehicles that do not pay Commercial Vehicle Registration Act (CVRA) fees



# DMV Now Kiosks in Grocery Stores

## What can't be renewed using DMV Now?

- Renew vehicle types not listed on previous slide
- Renew vessels, as they require issuance of a different sticker not available through DMV Now
- Accept proof of insurance
- Accept registration reinstatement fees
- Process a change of address

# **DMV Now Kiosks in Grocery Stores**

## **What do I need?**

- Bring in your 8 ½" x 11" renewal notice DMV sends you each year.
- Make sure there is a Renewal Identification Number (RIN) on the top left of the renewal notice.
- May also bring your current registration card.

## **How can I pay?**

- Cash, credit card, debit card or check

# DMV Now Kiosks in Grocery Stores

## Saugus

- Albertsons / Saugus (Corner Bouquet and Haskell)  
27631 W. Bouquet Canyon  
Saugus, CA 91350



## Canyon Country

- Vons Sand Canyon (checks only)  
16550 W. Soledad Canyon Rd.  
Santa Clarita, CA 91387



# Amazon Locker

## Valencia

- Mobile Station / Circle K
- 27706 McBean Parkway  
(corner McBean and Decoro)  
Valencia 91354





**Questions???**